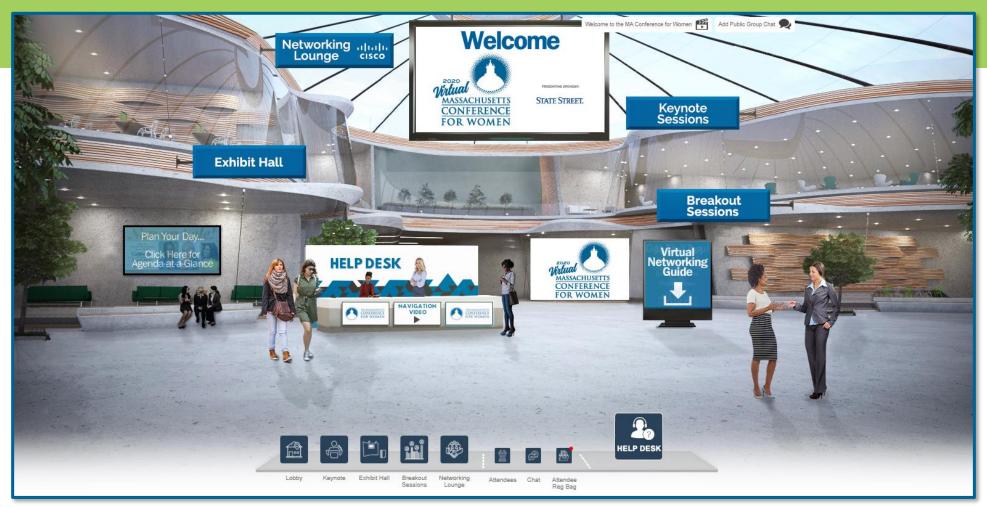


2020 ATTENDEE SURVEY



VIRTUAL CONFERENCE – DECEMBER 10, 2020

CONFERENCE BY THE NUMBERS

#MassWomen

- 16,694 Conference registrations
- **13,842** unique visitors on Conference day
 - 5,521 additional visits during on-demand period
- 12,478 digital program booklet views
- **42,958** total visits to sponsor booths
 - 4,502 total Learning Burst views
 - **980** Resume Review and Coaches Corner appointments (3 times more than 2019)
 - **96%** of participants said the Conference met or exceeded expectations
 - **85%** of 2020 attendees said they felt better able to meet current professional challenges because they participated
 - **59%** of attendees were new to the Conference this year



\star THE MASSACHUSETTS CONFERENCE FOR WOMEN \star

CONFERENCE TAKEAWAYS What did you get out of this Conference?

- I got a great sense of camaraderie and inspiration which I didn't know I was missing till I felt the glow of it hit.
- The conference was an inspiration at a moment when I needed that boost.
- I loved the women-owned businesses and the speakers. I learned snippets from everything I attended.
- It was great to have access to content after the conference as there is truly too much to digest in one day. I also enjoyed the networking chats.
- That the energy you bring makes all the difference in the world. It was great to see so many successful women in one place supporting each other!
- It was a great way to wrap up a challenging year and get ready for 2021. I left sessions with actionable steps I could take to improve my personal and professional life.
- A connection with other women at my office and a deeper connection with myself.
- Inspiration and a lot of great learnings about racial inequality and what I can do to make a more diverse workplace.
- I left feeling uplifted and hopeful and more powerful!
- A LOT of new knowledge around Diversity and Inclusion.
- Many new professional connections and resources for my own professional advancement, allyship, and mental health.
- Inspiration, ideas for self-improvement, and a feeling of hope.
- I learned a lot about how to be more inclusive and supportive in my company.
- Career support via the resume review and career coaching sessions.
- All of the speakers were truly inspiring. This was one of the best conferences I've attended, virtual or not (but especially virtual).

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96%

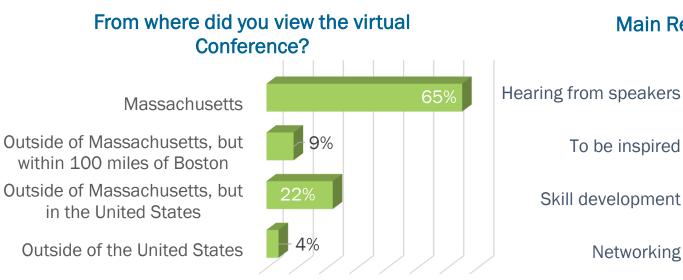
said the

Conference met

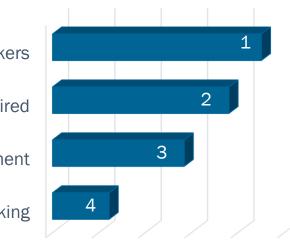
or exceeded

expectations

DEMOGRAPHICS AND SURVEY DATA



Main Reasons for Attending



Top 5 Industries Represented

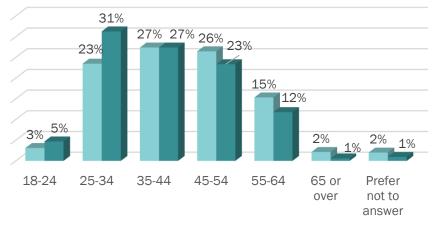
- 1. Computer/Software/Technology 16%
- 2. Financial Services 13%
- 3. Pharmaceutical 12%
- 4. Healthcare 11%
- 5. Education 6%

Attendee Job Titles

- VP, C-Suite or Owner 8% (14% in 2019)
- Manager or Director 47% (40% in 2019)
- Professional (Doctor, Lawyer, Teacher) 9% (12% in 2019)

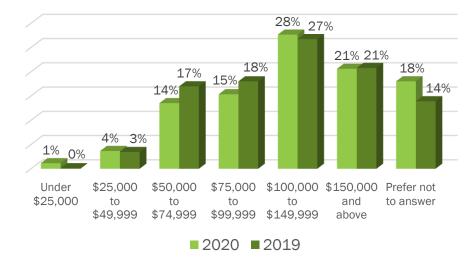
DEMOGRAPHICS



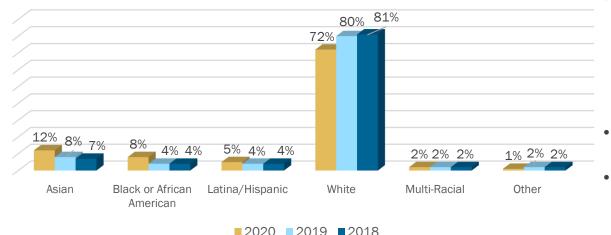


■2020 ■2019

Individual Annual Income



Racial Identity



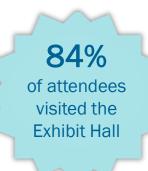
Key Racial Identity Measurements

- The number of participants identifying as BIPOC increased by 9% in two years.
 With increased capacity in 2020 this represents an estimated jump from 1,900 attendees in 2018 to 4,600+ in 2020 who identified as BIPOC.
- The number of participants identifying as Asian increased by 5% in two years.
- The number of participants identifying as Black doubled from 4% to 8% between 2019 and 2020 (just one year).

VIRTUAL EXHIBIT HALL

Pavilion Visits Dec 10-18

WOB Marketplace	21,103
Career	16,345
Health & Wellness	15,447
Ed & Innovation	10,316
Community Conn.	7,360



Total Booth Visits Dec 10-18All sponsor booths42,958

What areas of the Exhibit Hall did you find useful (check all that apply)?



Participant Feedback

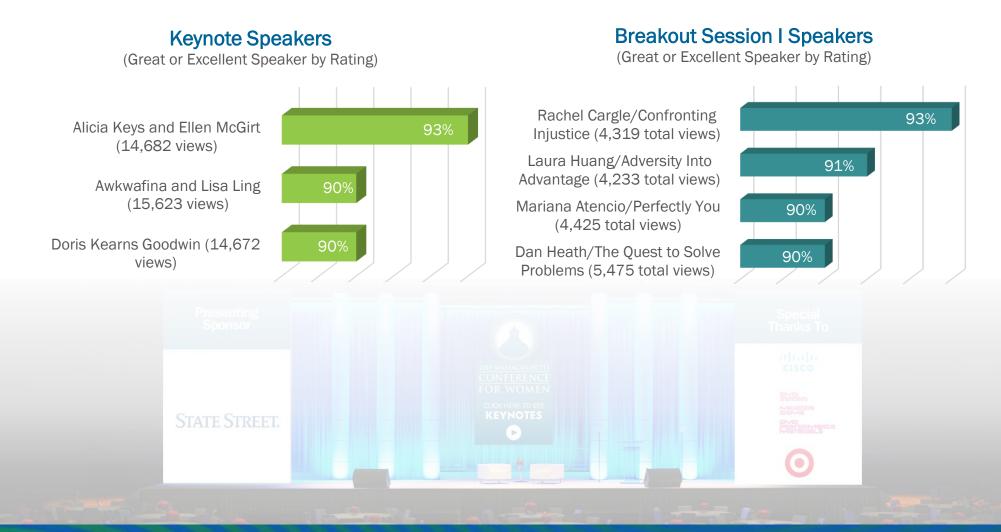
- The virtual experience was excellent. The platform used was intuitive and easy to follow!
- Too hard online. I do enjoy walking around on conference days of past!
- Generally, I thought it was easy to navigate. I would like to have an easier way to pop up and see where you are and where you've been without exiting.
- I love that the interface looked like the Boston Convention Center! Very easy to navigate.
- I loved the graphics and hidden gems and presentations in the Health & Wellness Pavilion.
- I thought the Exhibit Hall set up was amazing! Nice job!
- I wished there was more time to explore!

Key Takeaways

- While most found it easy to navigate the exhibit hall, a few people had challenges moving around.
- Participants appreciated the offerings within the virtual exhibit hall but prefer the in-person experience.
- Resume reviews filled up quickly even with 3x the number we offer in person. Continue to offer this as an opportunity for attendees.

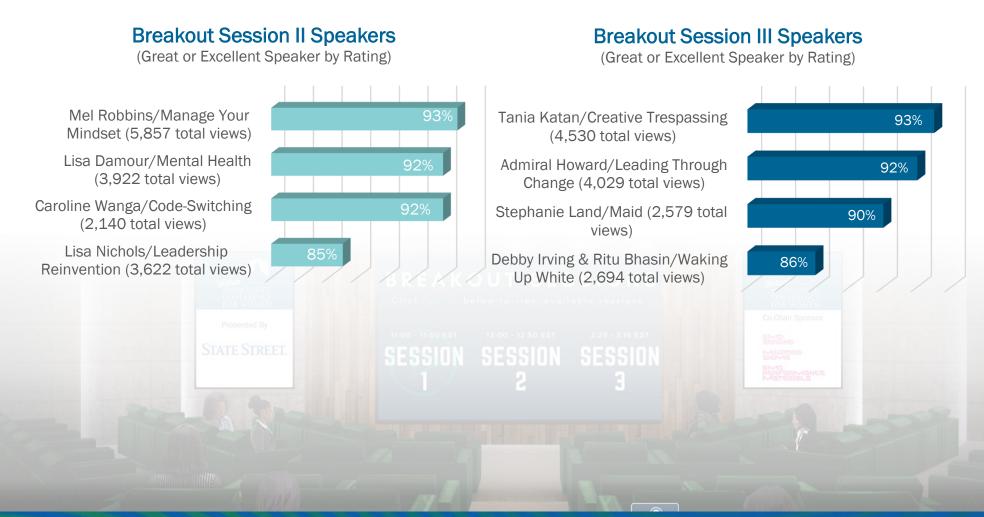
SPEAKER EVALUATIONS

- ★ All three keynote speakers were very highly rated, which Alicia Keys at the top.
- ★ Confronting Injustice: Being Actively Anti- Racist with Rachel Cargle was the highest rated session during Breakout I and was also part of the new Justice, Equity, and Inclusion track.



SPEAKER EVALUATIONS

- ★ Manage Your Mindset with Mel Robbins had the highest rating and the highest number of views of all sessions in Breakout II.
- ★ Tania Katan's session had the highest rating and Admiral Michelle Howard's session had the most attendees during Breakout III.



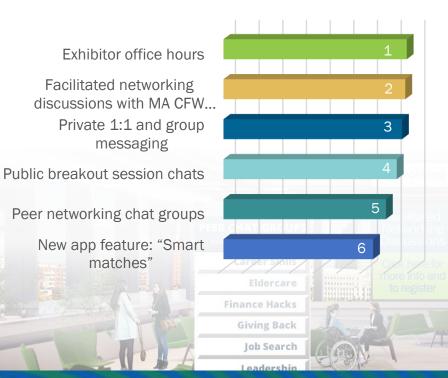
NETWORKING

28,321 visits to the Cisco Networking Lounge

Networking Numbers

- 25,720 contributions in topic-specific peer networking chats
- 2,776 participants in facilitated networking sessions

Networking Opportunities Ranked



Participant Feedback

- Thank you for offering these networking opportunities!
- I really liked the variety; I would have done the facilitated networking, but they were all filled by the start of the conference.
- I loved the posts that were visible all day.
- I think the conference did a good job about setting up ways to do this remotely, but it was still a bit of a challenge.
- Thank you for holding a Parenting session.
- I wish the groups were smaller for the Facilitated networking discussions.
- If you ever do virtual again I would pre-register people for roundtable discussions based on topic. Hard to do with 10,000 people.
- This was my first time attending this conference and it was extremely fulfilling. The speakers and networking opportunities were great.
- The virtual conference felt more personal and inclusive. It was also less stressful in many ways with no physical maneuvering.

Key Takeaways

- Participants did appreciate the opportunity to connect with others, although many felt that networking virtually is more complicated than networking in person.
- Facilitated networking sessions filled up quickly, and attendees utilized the topic-specific peer chats in the Cisco Networking Lounge as well as the live chat options during the sessions.
- Consider allowing participants to sign up in advance for networking opportunities and allowing for smaller breakout groups as
 Appropriate.

MassWomen NEW Networking Opportunites with Smart Matches

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OVERALL CONFERENCE FEEDBACK

Participant Feedback

- You did a great job in presenting the conference in a virtual setting. Website was easy to navigate, and if there were issues the help desk replied almost immediately.
- This was a highly sophisticated, multi-faceted virtual offering. Much more breadth and depth than other virtual offerings I have attended this year.
- The virtual format was better than expected.
- I was pleasantly surprised by how smooth everything went. Kudos to the planning team for excelling in an unprecedented time.
- Was very happily surprised at the amount of attendee engagement you were able to foster in a virtual setting.
- Even virtually there was a fabulous vibe.
- I had never been to the conference before and I did not know what to expect. I thought it was so inspiring!
- I loved the new racial justice & inclusivity track!
- Overall great job for a virtual conference!
- I was hesitant about the virtual conference, but it was well organized and had OUTSTANDING sessions. It was also a huge bonus to be able to take advantage of all sessions recorded.
- I had high expectations after attending last year, and the team surely delivered a spectacular event. I think the content and speakers authentically addressed the challenges that 2020 has thrown at us from the heart which really added to the success of the event.
- This was my first time attending. I was so grateful to have access to these brave, brilliant speakers, who are sharing their stories for the benefit of others.
- The speakers were amazing!

Key Takeaways

- While participants would prefer a physical event, attendees were very pleased (many surprised) at the positive impact the virtual Conference was able to deliver.
- The speaker feedback was phenomenal; this year's event provided relevant content that participants needed.
- Participants appreciated the option to view breakout sessions on-demand.



RESOURCES

2020 SPONSORS



- ★ More than 84% of survey respondents said "yes" or "maybe" THEY ARE MORE LIKELY TO CONSIDER WORKING FOR A SPONSOR of the Massachusetts Conference for Women because of their demonstrated support for women.
- ★ More than 82% of survey respondents said "yes" or "maybe" THEY ARE MORE LIKELY TO CONSIDER PRODUCTS OR SERVICES FROM A COMPANY THAT IS A SPONSOR of the Massachusetts Conference for Women.